



Frequently Asked Questions: 567-SHATTER

National Get Justice Hotline for Victims of Sexual Violence and Harassment: 567-SHATTER

1. Is the hotline 24-7? Yes. Call any time and any day.
2. Is the hotline really free? Yes. All the information and resources provided by the attorneys responding to the hotline are complimentary. And, if you have a case where they can take you on as a client for civil action, you will not be responsible for upfront costs, as the attorneys will be paid only from proceeds from any settlement.
3. Is the hotline confidential? Yes. Your intake is done by a specialist in helping sexual violence victims as part of the law firm. Your information is not released to the public or made available to anyone other than those who need to evaluate it to best help you. If you become a client of the firm, you will be protected by attorney-client privilege as well.
4. Who answers the hotline? The call goes to an intake specialist who has trauma-informed training to best support victims when they call. They will go over how the hotline works and collect information about your situation so that the attorneys can explain all your legal options and offer you free resources.
5. Who can call the hotline? Anyone. Your gender, age, race, economic situation, religious beliefs, education or any other factor do not matter. If you are under age 18, there may be laws governing situations involving minors. You can always have a friend or relative call and ask questions, too.
6. Does it matter where my situation happened? As long as it was in the United States or tied to an entity in the United States, the attorneys will be able to evaluate your legal options. When in doubt, though, call the hotline—it is free!
7. What if my situation happened a long time ago? The statute of limitations varies from case to case based on lots of variable. We encourage you to call to learn about your options.
8. Can I call the hotline for help with my case if it involves someone in the military? Yes.
9. Can I call the hotline for help with my case if it involves someone in my family? Yes.
10. Can I call the hotline for help with my case if it involves someone at my school, college or university? Yes.
11. Can I call the hotline for help with my case if it involves someone in my church, synagogue or other faith institution? Yes.
12. Can I call the hotline for help with my case if it involves someone with whom I work? Yes.
13. Can I call the hotline for help with my case if it involves someone with whom I had a consensual relationship with in the past? Yes.
14. Can I call the hotline if I am not yet 18? Yes. The intake specialist may need to contact an adult if you are a minor, though.
15. Can I call the hotline if I tried getting legal help in the past for my case with another attorney? Yes.
16. What if I am in immediate danger? Please call 911. The hotline is NOT connected to local police departments or hospitals.
17. Is the hotline available in Spanish? Yes. When you call, you will be offered the opportunity speak with a specialist in Spanish. We don't have other language options available at this time.
18. What kind of information will I need to provide when I call? You will be asked about when, where and what happened to you. You will be asked to provide your name and contact information. You are not required to answer any question, but assistance can best be provided with as much detail as you can give.



19. How long does it take to get justice? Each case is unique—it can take months or even several years from initial intake through completion of the case. Justice goes at the pace of the court system. If an attorney is able to take your case, they will always be there to keep you posted on each step so you feel fully informed about what is happening.
20. Does the hotline provide help with other resources other than legal resources? The hotline is set up for legal support, but every effort will be made to give you a list of other support resources. If you need counseling or emotional support, please call 1-800-656-HOPE to be connected to the nearest crisis center in your area.
21. What is the relationship between the Take Back The Night Foundation and the hotline? TBTNF is providing the hotline on its website and social media. The hotline is managed by a law firm comprised of attorneys who are former prosecutors who specialize in helping victims of sexual violence. When you call the hotline, you will be connected directly with the law firm's intake specialists, not TBTNF. TBTNF partnered with the law firm because of their fantastic reputation in helping victims. Many of the attorneys and their staff are themselves survivors.
22. Where can I share my story publicly, even if I can't take criminal or civil action? Submit your story on the Take Back The Night Foundation website [HERE](#).

This is our loud, national call to shatter the SILENCE on SEXUAL VIOLENCE! Survivors can also share their stories on the [TBTN Website](#). Shout, Speak, Call, Post---no survivor should be alone in their healing.